

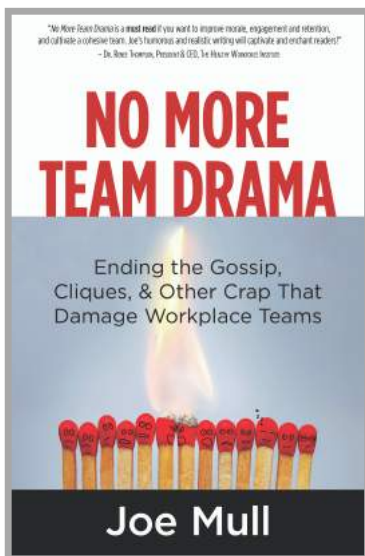
PROGRAM SUMMARY



NO MORE TEAM DRAMA: ENDING THE GOSSIP, CLIQUES, & OTHER CRAP THAT DAMAGE WORKPLACE TEAMS

Gossip. Infighting. Complaints. Cliques. Drama is what occurs when team members aren't given the tools or support they need to rise above stress, selfishness, and disagreements. Team drama wreaks havoc on organizational health. It damages morale, productivity, engagement, and retention. Drama leads to customer complaints, lost revenue, and a talent exodus. It also sucks the life out of every manager it touches, monopolizing their time and obliterating their spirit.

This is why leaders at every level, in every industry, have a duty to build team unity and prevent team drama.



Joe Mull's No More Team Drama program deftly merges research in psychology, organizational development, and employee engagement with the author's practical experience training leaders and teams all over the U.S. The result is a captivating primer on improving the quality of interactions between employees in the workplace.

This program, based on Joe's newest book No More Team Drama, describes exactly how to transform a group of employees into a band of collaborators committed to working hard, getting along, and wowing customers.

"I'VE SEEN A LOT OF SPEAKERS. JOE MULL ABSOLUTELY STANDS OUT AMONG ALL OF THEM. HIS PROGRAM WAS SO MOTIVATIONAL BUT ALSO SO HELPFUL, WITH REAL TAKEAWAYS AND SOLUTIONS. I AM TELLING EVERYONE: YOU HAVE TO USE JOE MULL FOR YOUR EVENT."

- JILL HAYDEN, PRESIDENT, SOUTH DAKOTA AAHAM



ABOUT JOE MULL, M.ED, CSP

SPEAKER AND AUTHOR

Joe Mull, M.Ed, CSP speaks and writes on cultivating commitment in the workplace. His company, Joe Mull & Associates, works with organizations in more than 20 states to help their leaders become better bosses and build stronger teams.

Joe is the former head of Learning & Development for Physician Services at the University of Pittsburgh Medical Center (UPMC), where he directed learning strategy and implementation for one of the largest physician groups in the U.S.: over 9,000 employees across 500+ locations.

"THE MOST MOTIVATING TRAINING YOU WILL EVER ATTEND, THAT MAKES YOU WANT TO BE A BETTER TEAMMATE, BUT MOST OF ALL A BETTER PERSON."

K. AARON, PRACTICE MANAGER,
HORIZON OB/GYN

Joe holds the coveted Certified Speaking Professional™ (CSP®) designation from the National Speakers Association (NSA), held by fewer than 20% of professional speakers worldwide. The CSP is the speaking profession's international measure of speaking excellence and signals a proven track record of experience and expertise, as well as a commitment to outstanding client service, and ethical behavior.



Joe's first book *Cure for the Common Leader: What Physicians & Managers Must Do to Engage & Inspire Healthcare Teams* has been called "one of the most practical healthcare leadership books you will ever read." His newest book is *No More Team Drama: Ending the Gossip, Cliques, & Other Crap that Damage Workplace Teams*. Joe holds a Master's degree from Ohio University and is a Professional member of the National Speakers Association.

Joe travels from Pittsburgh, PA where he resides with his wife and 3 children.

To see video of Joe speaking visit joemull.com

